# General terms & conditions – Expat Culture Report

These Terms & Conditions govern the purchase and use of the **Expat Culture Report**, a digital product designed to help expatriates navigate and understand cultural differences in their new environment.

## 1. Product Delivery

The Expat Culture Report is a tailor-made digital product. Upon purchase, a PDF version will be sent to the email address provided at checkout within 72 business hours.

### 2. Refund & Exchange Policy

Due to the nature of digital products and the instant access to content, **all sales are final**. We do not offer **refunds or exchanges** once a purchase is completed.

### 3. Usage & Intellectual Property

The **Expat Culture Report** is strictly for **personal use only** and may **not** be:

- Resold, shared publicly, or distributed without prior permission.
- Altered, modified, or used for commercial purposes.

### 4. Disclaimer

The content provided in this report is **for informational purposes only** and does **not** constitute **legal, financial, or professional advice**. Cultural experiences may vary, and the insights shared are based on general observations rather than absolute facts.

### 5. Support & Contact

If you experience any technical issues or have trouble accessing your report, please contact us at: **experiencethefrench@gmail.com**. We will respond as soon as possible.